

**UMass Boston****Quality of Relationships (Percent rating a 5 or higher on a 7 point scale)**

	2002		2004		2008		2011	
	FY	Senior	FY	Senior	FY	Senior	FY	Senior
Other Students	67%	71%	77%	80%	63%	76%	69%	75%
Faculty Members	78%	80%	84%	84%	72%	73%	72%	75%
Administrative Personnel and Offices	55%	42%	67%	54%	53%	47%	61%	48%

**Urban Universities****Quality of Relationships (Percent rating a 5 or higher on a 7 point scale)**

	2002		2004		2008		2011	
	FY	Senior	FY	Senior	FY	Senior	FY	Senior
Other Students	75%	77%	76%	80%	70%	75%	75%	77%
Faculty Members	71%	74%	78%	80%	68%	73%	72%	75%
Administrative Personnel and Offices	57%	48%	63%	55%	50%	48%	58%	52%

**NSSE Total****Quality of Relationships (Percent rating a 5 or higher on a 7 point scale)**

	2002		2004		2008		2011	
	FY	Senior	FY	Senior	FY	Senior	FY	Senior
Other Students	83%	84%	84%	85%	79%	82%	79%	82%
Faculty Members	79%	82%	84%	86%	74%	80%	75%	79%
Administrative Personnel and Offices	65%	57%	71%	63%	56%	56%	60%	57%

**Carnegie Class****Quality of Relationships (Percent rating a 5 or higher on a 7 point scale)**

	2002		2004		2008		2011	
	FY	Senior	FY	Senior	FY	Senior	FY	Senior
Other Students	NA	NA	NA	NA	76%	81%	78%	81%
Faculty Members	NA	NA	NA	NA	70%	78%	72%	77%
Administrative Personnel and Offices	NA	NA	NA	NA	54%	53%	58%	54%

**Doc Intensive****Quality of Relationships (Percent rating a 5 or higher on a 7 point scale)**

	2002		2004		2008		2011	
	FY	Senior	FY	Senior	FY	Senior	FY	Senior
Other Students	80%	82%	82%	83%	NA	NA	NA	NA
Faculty Members	76%	77%	79%	81%	NA	NA	NA	NA
Administrative Personnel and Offices	61%	52%	65%	58%	NA	NA	NA	NA