



NSSE 2020

Multi-Year Report

University of Massachusetts Boston

About Your Multi-Year Report

For institutions participating in multiple NSSE administrations since 2013, the year of the last survey update, this report presents year-to-year results for Engagement Indicators (EIs), High-Impact Practices (HIPs), and key academic challenge items to illustrate patterns of change or stability. It also provides details such as number of respondents, standard deviation, and standard error so that statistical tests can be calculated.

For more information and recommendations for analyzing NSSE data over time, view our webinar entitled *Recommendations for Using Multiple Years of NSSE Data*: <http://go.iu.edu/2R1r>

This report contains three main parts: (a) a page that provides a quick reference to important information about each year's administration, (b) multi-year figures, and (c) detailed statistics. Key terms and features are illustrated below.

Report sections

Administration Summaries (p. 3)	A summary of respondent counts, response rates, sampling errors, and administration details for each participation year.
Engagement Results by Theme (pp. 4-7)	Results for ten EIs and selected individual survey items are displayed, organized under four broad themes. The Academic Challenge theme is represented by four EIs as well as several individual items. The three remaining engagement themes (Learning with Peers, Experiences with Faculty, and Campus Environment) are each represented by two EIs.
High-Impact Practices (pp. 8-9)	Results for six HIPs are displayed. First-year student results indicate students who participated in service-learning, a learning community, and research with faculty, and who <i>planned to do</i> an internship or field experience, study abroad, and a culminating senior experience. Senior results indicate students who participated in all six.
Detailed Statistics (pp. 10-13)	Displays detailed information for results including counts, standard errors, and confidence intervals (CIs) for each measure.

Interpreting year-to-year results

When examining year-to-year results, you may wonder whether observed differences signify meaningful change and whether a trend is indicated. Figures display CIs around each score showing the range of values that is estimated to contain the population score 95% of the time. Upper and lower CI bounds are also reported in the Detailed Statistics section.

For further investigation

The Report Builder, updated with current data in the fall, allows for multi-year analysis of Engagement Indicators and individual items (including HIPs). It also affords the analysis of results by subpopulation.

NSSE 2020 Multi-Year Report

Administration Summaries

University of Massachusetts Boston

The precision of an institution's population estimates can vary between administrations. An important early step in conducting a multi-year analysis is to review data quality. The values in the tables below were drawn from your *Administration Summary* reports.

Response Details by Participation Year

First-year students						Seniors				
Year	Response rate ^a	Sampling error ^b	Total respondents ^c	Full completions	Partial completions	Response rate ^a	Sampling error ^b	Total respondents ^c	Full completions	Partial completions
2013										
2014	12%	+/- 6.3%	215	142	73	13%	+/- 5.2%	308	221	87
2015	16%	+/- 5.0%	321	234	87	17%	+/- 4.3%	425	311	114
2016										
2017	20%	+/- 4.6%	361	268	93	21%	+/- 4.2%	429	326	103
2018										
2019										
2020	28%	+/- 3.7%	516	325	191	20%	+/- 4.8%	333	246	87

Administration Details by Participation Year

Year	Recruitment method	Sample type	Incentives offered	Additional question sets	Report Sample identified ^d	BCSSE	FSSE
2013							
2014	Email	Census	Yes	Information Literacy, Global Perspectives	No	No	No
2015	Email	Census	Yes	Information Literacy, Global Perspectives	No	No	No
2016							
2017	Email	Census	Yes	Academic Advising	No	No	No
2018							
2019							
2020	Email	Census	Yes	Academic Advising	No	No	No

Note: All of your institution's participation years since 2013 (the first year of the updated NSSE) are reported. Years in which your institution did not participate are blank.

a. Response rates (number of respondents divided by sample size) are adjusted for ineligibility, nondeliverable addresses, and students who were unavailable during the survey administration.

b. Sampling error gauges the precision of results based on a sample survey. It is an estimate (at the 95% confidence level) of how much survey item percentages for your respondents could differ from those of the entire population of students at your institution. While data with larger sampling errors (such as +/-10%) need not be dismissed out of hand, such results should be interpreted more conservatively.

c. Count used to calculate response rates and sampling errors for each *Administration Summary* report. Includes all census-administered and randomly sampled students, regardless of "Report Sample" designation.

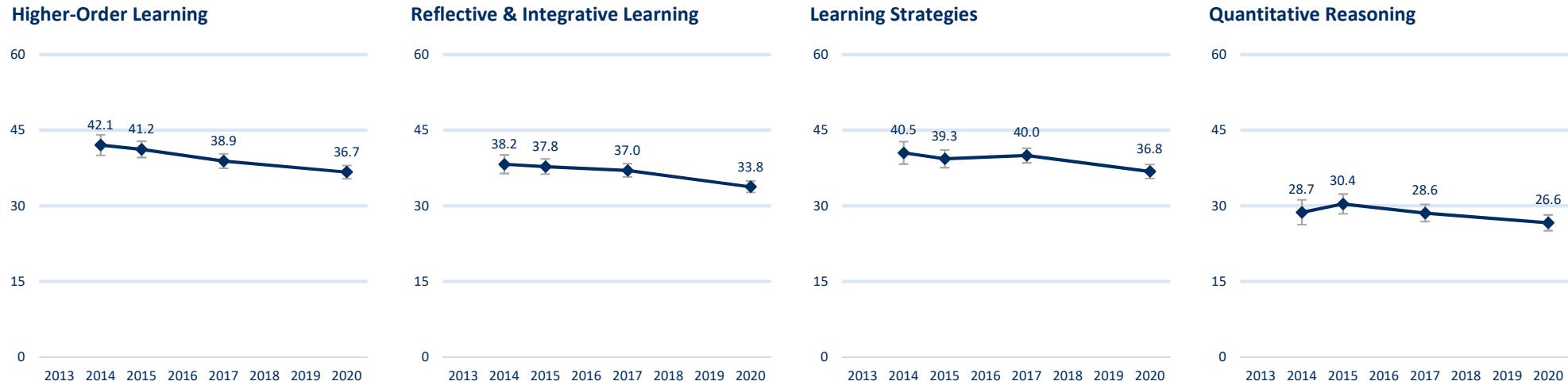
d. Starting in 2017, institutions had the option to flag a subset of students for exclusion from reports. Refer to your *Administration Summary* reports.

NSSE 2020 Multi-Year Report

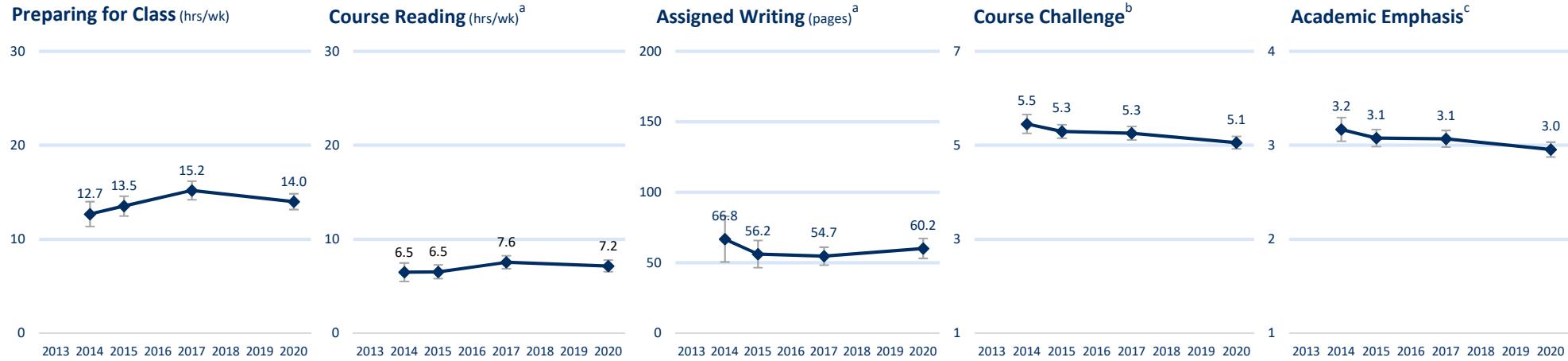
Engagement Results by Theme University of Massachusetts Boston

Engagement Indicators (EIs) represent the average student responses to a set of related survey questions. The Academic Challenge theme contains four EIs as well as several important individual items. See pages 10-12 for detailed statistics. For more information, including the items that make up each EI, refer to your *Engagement Indicators* report.

Academic Challenge: First-year students



Academic Challenge (additional items): First-year students



a. Values for Course Reading and Assigned Writing are estimates calculated from two or more survey questions.

b. Extent to which courses challenged students to do their best work (1 = "Not at all" to 7 = "Very much").

c. How much students said the institution emphasizes spending significant time studying and on academic work (1 = "Very little," 2 = "Some," 3 = "Quite a bit," and 4 = "Very much").

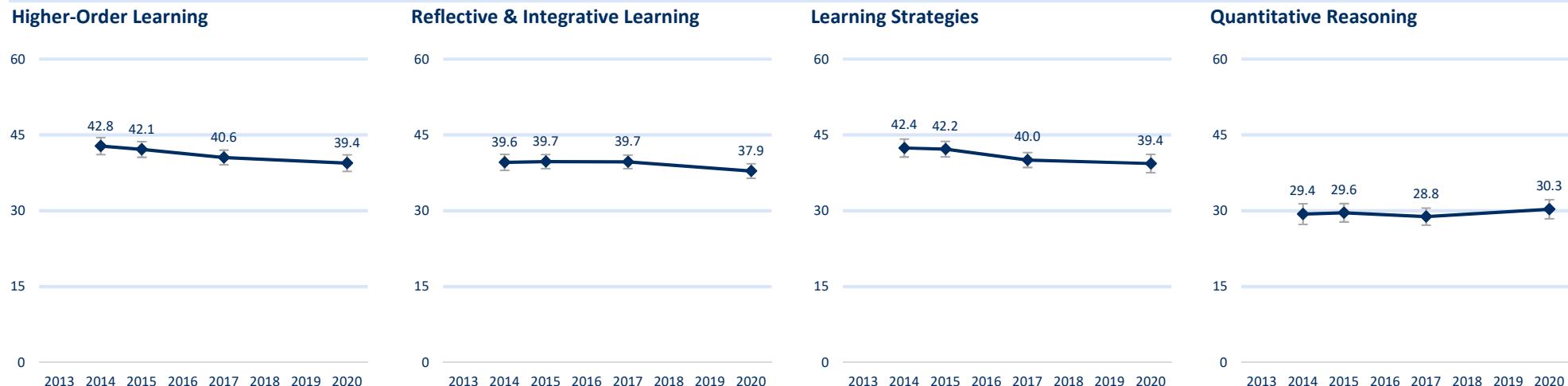
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Engagement Results by Theme

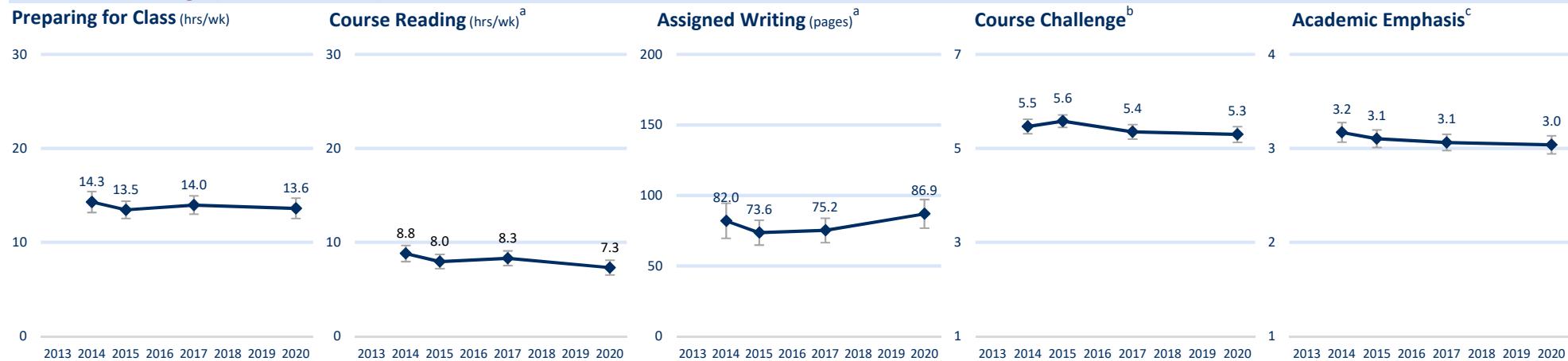
University of Massachusetts Boston

Engagement Indicators (EIs) represent the average student responses to a set of related survey questions. The Academic Challenge theme contains four EIs as well as several important individual items. See pages 10-12 for detailed statistics. For more information, including the items that make up each EI, refer to your *Engagement Indicators* report.

Academic Challenge: Seniors



Academic Challenge (additional items): Seniors



a. Values for Course Reading and Assigned Writing are estimates calculated from two or more survey questions.

b. Extent to which courses challenged students to do their best work (1 = "Not at all" to 7 = "Very much").

c. How much students said the institution emphasizes spending significant time studying and on academic work (1 = "Very little," 2 = "Some," 3 = "Quite a bit," and 4 = "Very much").

NSSE 2020 Multi-Year Report

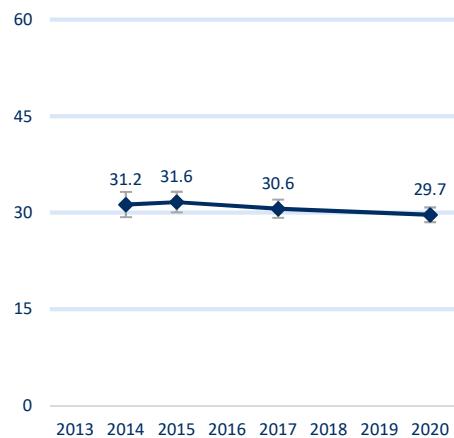
Engagement Results by Theme

University of Massachusetts Boston

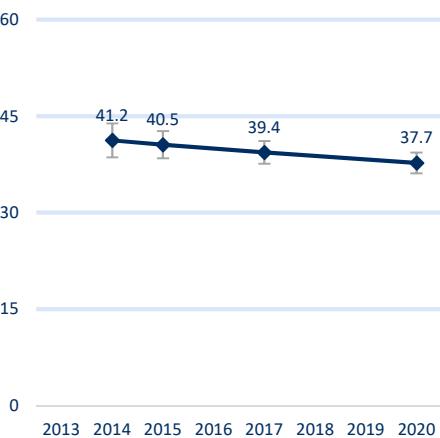
Engagement Indicators (EIs) represent the average student responses to a set of related survey questions. Each theme below is represented by two EIs. See pages 10-12 for detailed statistics. For more information, including the items that make up each EI, refer to your *Engagement Indicators* report.

Learning with Peers: First-year students

Collaborative Learning

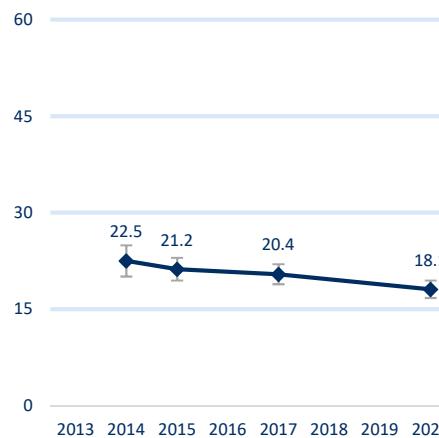


Discussions with Diverse Others

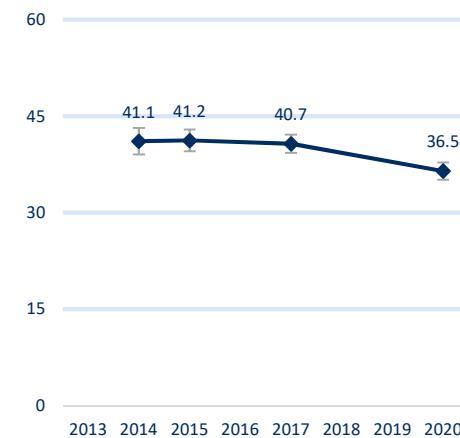


Experiences with Faculty: First-year students

Student-Faculty Interaction

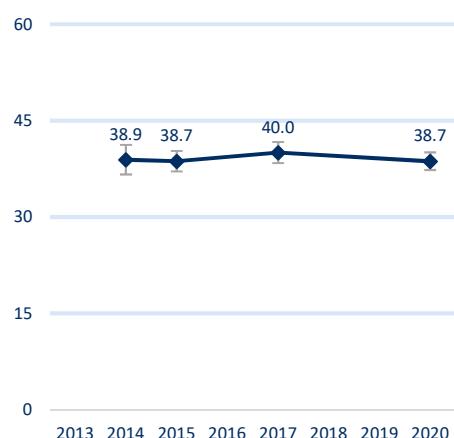


Effective Teaching Practices

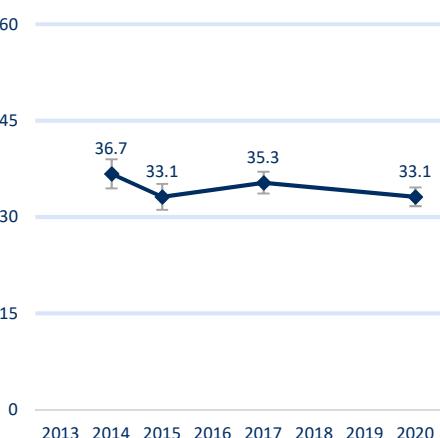


Campus Environment: First-year students

Quality of Interactions



Supportive Environment



NSSE 2020 Multi-Year Report

Engagement Results by Theme

University of Massachusetts Boston

Engagement Indicators (EIs) represent the average student responses to a set of related survey questions. Each theme below is represented by two EIs. See pages 10-12 for detailed statistics. For more information, including the items that make up each EI, refer to your *Engagement Indicators* report.

Learning with Peers: Seniors

Collaborative Learning

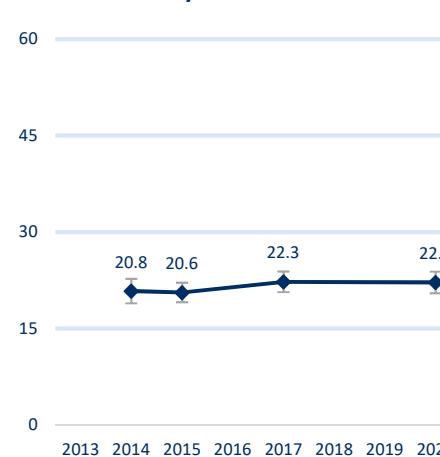


Discussions with Diverse Others

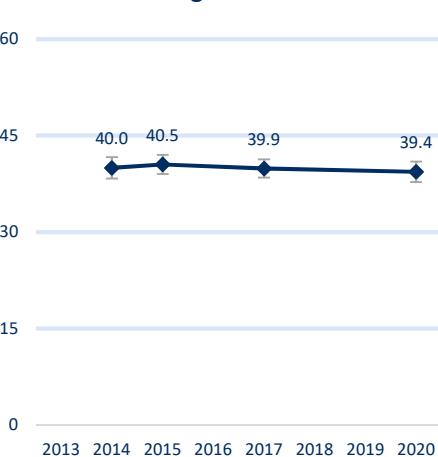


Experiences with Faculty: Seniors

Student-Faculty Interaction

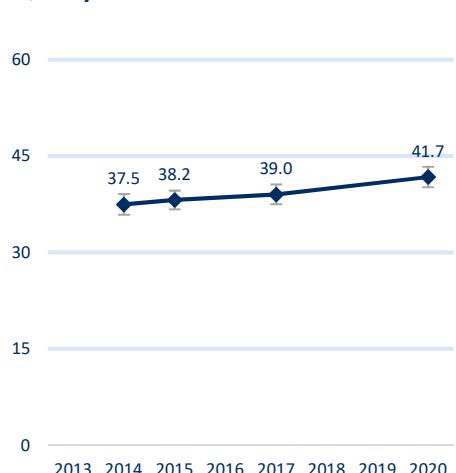


Effective Teaching Practices

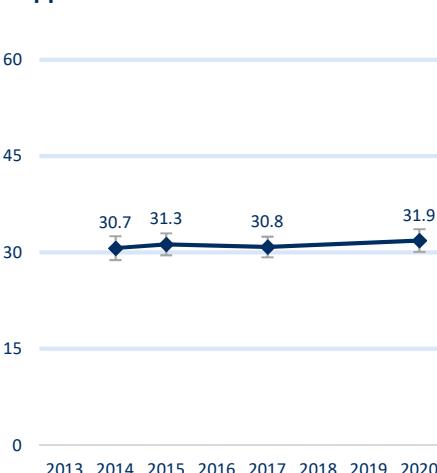


Campus Environment: Seniors

Quality of Interactions



Supportive Environment



NSSE 2020 Multi-Year Report

High-Impact Practices University of Massachusetts Boston

Due to their positive associations with student learning and retention, special undergraduate opportunities are designated "high-impact." The figures below display first-year students' participation, or intent to participate, in High-Impact Practices (HIPs) by year. See page 13 for detailed statistics. For more information, refer to your *High-Impact Practices* report.

High-Impact Practices: First-year students



Overall first-year HIP participation

The figure below displays the percentages of first-year students who participated in at least one high-impact practice. The figure is limited to participation in service-learning, a learning community, and research with faculty.



NSSE founding director George Kuh recommends that institutions aspire for all students to participate in at least two HIPs over the course of their undergraduate experience—one during the first year and one in the context of their major.

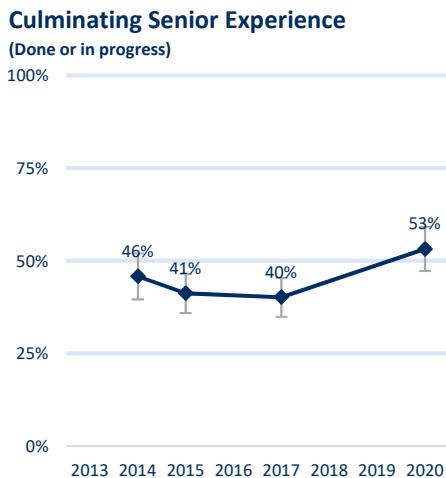
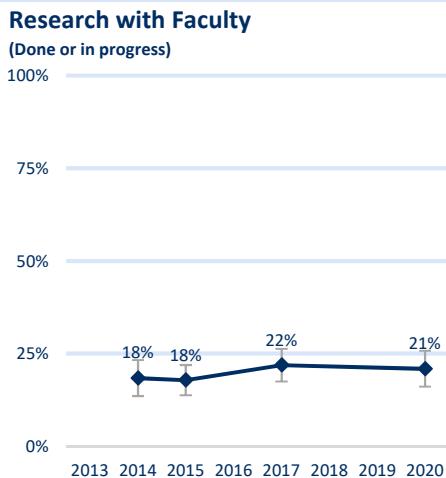
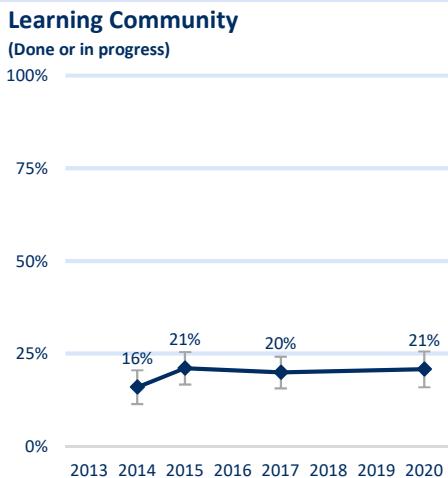
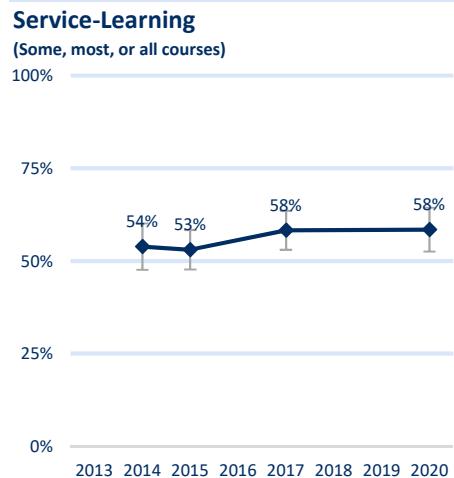
NSSE 2020 Multi-Year Report

High-Impact Practices

University of Massachusetts Boston

Due to their positive associations with student learning and retention, special undergraduate opportunities are designated "high-impact." Participation in High-Impact Practices (HIPs) by year is displayed in the figures below. See page 13 for detailed statistics. For more information, refer to your *High-Impact Practices* report.

High-Impact Practices: Seniors



Overall senior HIP participation

The figure below displays the percentages of seniors who participated in one, and two or more, high-impact practices. The figure includes all six HIPs.



NSSE founding director George Kuh recommends that institutions aspire for all students to participate in at least two HIPs over the course of their undergraduate experience—one during the first year and one in the context of their major.

NSSE 2020 Multi-Year Report

Detailed Statistics: Engagement Indicators and Additional Items

University of Massachusetts Boston

	First-year students							Seniors							
	2013	2014	2015	2016	2017	2018	2019	2020	2013	2014	2015	2016	2017	2018	2019
<i>Academic Challenge</i>															
Higher-Order Learning	Mean	42.1	41.2		38.9			36.7		42.8	42.1		40.6		39.4
	n	179	257		331			386		262	355		379		291
	SD	13.9	13.2		13.2			13.1		13.9	14.8		14.4		14.4
	SE	1.04	.82		.73			.67		.86	.78		.74		.84
	CI upper bound	44.1	42.8		40.3			38.0		44.5	43.7		42.0		41.1
	CI lower bound	40.0	39.6		37.5			35.4		41.1	40.6		39.1		37.8
Reflective & Integrative Learning	Mean	38.2	37.8		37.0			33.8		39.6	39.7		39.7		37.9
	n	181	275		336			436		283	368		397		310
	SD	12.6	12.8		12.2			12.0		13.6	13.5		13.6		13.0
	SE	.94	.77		.67			.57		.81	.70		.68		.74
	CI upper bound	40.1	39.3		38.3			34.9		41.2	41.1		41.0		39.3
	CI lower bound	36.4	36.3		35.7			32.6		38.0	38.4		38.4		36.4
Learning Strategies	Mean	40.5	39.3		40.0			36.8		42.4	42.2		40.0		39.4
	n	163	248		294			364		250	329		340		273
	SD	14.5	14.0		12.7			13.5		14.3	14.1		13.8		15.3
	SE	1.14	.89		.74			.71		.91	.78		.75		.92
	CI upper bound	42.7	41.1		41.4			38.2		44.2	43.7		41.5		41.2
	CI lower bound	38.3	37.6		38.5			35.4		40.6	40.7		38.6		37.5
Quantitative Reasoning	Mean	28.7	30.4		28.6			26.6		29.4	29.6		28.8		30.3
	n	181	270		328			376		272	362		372		282
	SD	16.9	16.4		15.8			15.5		17.1	17.6		16.6		16.3
	SE	1.26	1.00		.87			.80		1.04	.93		.86		.97
	CI upper bound	31.2	32.3		30.3			28.2		31.4	31.4		30.5		32.2
	CI lower bound	26.2	28.4		26.9			25.1		27.3	27.8		27.2		28.4
<i>Academic Challenge (additional items)</i>															
Preparing for Class	Mean	12.7	13.5		15.2			14.0		14.3	13.5		14.0		13.6
(hours/week)	n	148	234		273			348		224	316		323		265
	SD	8.2	8.3		8.3			8.0		8.5	8.4		8.9		9.0
	SE	.67	.54		.50			.43		.57	.47		.50		.55
	CI upper bound	14.0	14.6		16.2			14.8		15.4	14.4		14.9		14.7
	CI lower bound	11.4	12.5		14.2			13.2		13.2	12.5		13.0		12.5
Course Reading	Mean	6.5	6.5		7.6			7.2		8.8	8.0		8.3		7.3
Estimated hours per week calculated from two survey questions.	n	141	224		270			341		221	306		319		262
	SD	5.9	5.6		5.8			5.9		6.5	6.7		7.1		6.5
	SE	.50	.37		.35			.32		.44	.38		.40		.40
	CI upper bound	7.5	7.3		8.2			7.8		9.7	8.7		9.1		8.1
	CI lower bound	5.5	5.8		6.9			6.5		8.0	7.2		7.5		6.5

Notes: n = Number of respondents; SD = Standard deviation; SE = Standard error of the mean; upper and lower bounds represent the 95% confidence interval (mean +/- 1.96 * SE).

NSSE 2020 Multi-Year Report

Detailed Statistics: Engagement Indicators and Additional Items

University of Massachusetts Boston

	First-year students							Seniors							
	2013	2014	2015	2016	2017	2018	2019	2020	2013	2014	2015	2016	2017	2018	2019
<i>Academic Challenge (additional items, continued)</i>															
Assigned Writing	Mean	66.8	56.2		54.7			60.2		82.0	73.6		75.2		86.9
Estimated number of pages calculated from three survey questions.	n	137	232		299			370		216	310		333		274
	SD	96.7	74.7		55.8			69.6		93.5	79.2		80.5		85.9
	SE	8.25	4.90		3.23			3.62		6.36	4.50		4.41		5.19
	CI upper bound	82.9	65.8		61.0			67.3		94.4	82.4		83.8		97.1
	CI lower bound	50.6	46.6		48.4			53.1		69.5	64.8		66.5		76.7
Course Challenge	Mean	5.5	5.3		5.3			5.1		5.5	5.6		5.4		5.3
Extent to which courses challenged students to do their best work (1 = "Not at all" to 7 = "Very much").	n	163	252		293			368		249	343		342		276
	SD	1.3	1.2		1.3			1.3		1.2	1.3		1.5		1.4
	SE	.10	.07		.07			.07		.08	.07		.08		.09
	CI upper bound	5.7	5.4		5.4			5.2		5.6	5.7		5.5		5.5
	CI lower bound	5.3	5.1		5.1			4.9		5.3	5.4		5.2		5.1
Academic Emphasis	Mean	3.2	3.1		3.1			3.0		3.2	3.1		3.1		3.0
Perceived institutional emphasis on spending significant time studying and on academic work (1 = "Very little," 2 = "Some," 3 = "Quite a bit," and 4 = "Very much").	n	149	238		278			352		225	319		326		270
	SD	0.8	0.7		0.8			0.8		0.8	0.9		0.8		0.8
	SE	.06	.05		.05			.04		.05	.05		.04		.05
	CI upper bound	3.3	3.2		3.2			3.0		3.3	3.2		3.1		3.1
	CI lower bound	3.0	3.0		3.0			2.9		3.1	3.0		3.0		2.9
<i>Learning with Peers</i>															
Collaborative Learning	Mean	31.2	31.6		30.6			29.7		28.6	29.7		29.6		29.5
	n	185	290		353			495		285	383		408		324
	SD	13.7	14.0		13.6			12.9		13.9	14.5		15.3		14.3
	SE	1.01	.82		.72			.58		.82	.74		.76		.79
	CI upper bound	33.2	33.2		32.0			30.8		30.2	31.2		31.1		31.0
	CI lower bound	29.3	30.0		29.2			28.5		27.0	28.3		28.1		27.9
Discussions with Diverse Others	Mean	41.2	40.5		39.4			37.7		42.8	41.5		40.4		42.1
	n	164	245		300			367		246	332		336		274
	SD	17.3	17.0		15.6			15.8		15.7	17.2		16.5		15.7
	SE	1.35	1.08		.90			.82		1.00	.94		.90		.95
	CI upper bound	43.9	42.7		41.1			39.3		44.8	43.4		42.1		43.9
	CI lower bound	38.6	38.4		37.6			36.1		40.9	39.7		38.6		40.2

Notes: n = Number of respondents; SD = Standard deviation; SE = Standard error of the mean; upper and lower bounds represent the 95% confidence interval (mean +/- 1.96 * SE).

NSSE 2020 Multi-Year Report

Detailed Statistics: Engagement Indicators and Additional Items

University of Massachusetts Boston

		First-year students							Seniors								
		2013	2014	2015	2016	2017	2018	2019	2020	2013	2014	2015	2016	2017	2018	2019	2020
<i>Experiences with Faculty</i>																	
Student-Faculty Interaction	Mean	22.5	21.2		20.4			18.1		20.8	20.6		22.3			22.2	
	n	173	266		326			409		277	363		386			297	
	SD	16.3	14.7		14.4			13.9		16.2	14.8		16.2			14.8	
	SE	1.24	.90		.80			.69		.97	.78		.82			.86	
	CI upper bound	24.9	23.0		22.0			19.4		22.7	22.1		23.9			23.8	
	CI lower bound	20.1	19.4		18.9			16.7		18.9	19.1		20.6			20.5	
Effective Teaching Practices	Mean	41.1	41.2		40.7			36.5		40.0	40.5		39.9			39.4	
	n	183	274		332			389		274	363		382			291	
	SD	14.2	14.3		13.3			13.5		14.0	14.6		14.1			13.9	
	SE	1.05	.86		.73			.68		.84	.77		.72			.81	
	CI upper bound	43.1	42.9		42.1			37.8		41.6	42.0		41.3			41.0	
	CI lower bound	39.0	39.5		39.3			35.1		38.3	39.0		38.5			37.8	
<i>Campus Environment</i>																	
Quality of Interactions	Mean	38.9	38.7		40.0			38.7		37.5	38.2		39.0			41.7	
	n	154	227		273			336		237	330		320			259	
	SD	14.7	12.3		13.8			12.8		12.7	13.5		14.1			13.1	
	SE	1.18	.82		.83			.70		.82	.75		.79			.81	
	CI upper bound	41.2	40.3		41.7			40.1		39.1	39.6		40.6			43.3	
	CI lower bound	36.6	37.1		38.4			37.3		35.9	36.7		37.5			40.1	
Supportive Environment	Mean	36.7	33.1		35.3			33.1		30.7	31.3		30.8			31.9	
	n	148	228		274			347		224	318		319			267	
	SD	14.1	15.6		14.4			13.8		14.2	15.6		14.6			14.6	
	SE	1.16	1.03		.87			.74		.95	.87		.82			.90	
	CI upper bound	39.0	35.1		37.0			34.6		32.5	33.0		32.5			33.6	
	CI lower bound	34.4	31.1		33.6			31.7		28.8	29.6		29.2			30.1	

Notes: n = Number of respondents; SD = Standard deviation; SE = Standard error of the mean; upper and lower bounds represent the 95% confidence interval (mean +/- 1.96 * SE).

NSSE 2020 Multi-Year Report

Detailed Statistics: High-Impact Practices

University of Massachusetts Boston

		First-year students							Seniors								
		2013	2014	2015	2016	2017	2018	2019	2020	2013	2014	2015	2016	2017	2018	2019	2020
Service-Learning^a	%	48	38		49				45	54	53		58			58	
	n	159	238		291				350	244	338		339			268	
	SE	4.0	3.1		2.9				2.7	3.2	2.7		2.7			3.0	
	CI upper bound (%)	56	44		55				50	60	58		64			64	
	CI lower bound (%)	40	32		43				40	48	48		53			53	
Learning Community^a	%	17	21		22				20	16	21		20			21	
	n	165	249		293				359	250	333		337			272	
	SE	2.9	2.6		2.4				2.1	2.3	2.2		2.2			2.5	
	CI upper bound (%)	23	26		26				25	20	25		24			26	
	CI lower bound (%)	11	16		17				16	11	17		16			16	
Research with Faculty^a	%	6	4		3				2	18	18		22			21	
	n	161	248		293				356	246	336		339			271	
	SE	1.8	1.2		1.0				0.7	2.5	2.1		2.3			2.5	
	CI upper bound (%)	9	6		5				3	23	22		26			26	
	CI lower bound (%)	2	2		1				1	14	14		17			16	
Internship or Field Experience^b	%	79	83		72				73	44	44		40			42	
(First-year results: Plan to do)	n	166	250		294				362	249	334		343			272	
	SE	3.2	2.4		2.6				2.3	3.2	2.7		2.6			3.0	
	CI upper bound (%)	85	88		77				78	51	49		45			48	
	CI lower bound (%)	72	78		67				69	38	38		34			36	
Study Abroad^b	%	42	54		43				45	7	7		8			11	
	(First-year results: Plan to do) n	164	247		295				359	249	335		339			267	
	SE	3.9	3.2		2.9				2.6	1.6	1.4		1.5			1.9	
	CI upper bound (%)	50	60		49				50	10	10		11			14	
	CI lower bound (%)	35	48		37				40	3	4		5			7	
Culminating Senior Experience^b	%	56	64		54				53	46	41		40			53	
(First-year results: Plan to do)	n	163	250		294				356	249	338		335			272	
	SE	3.9	3.0		2.9				2.6	3.2	2.7		2.7			3.0	
	CI upper bound (%)	63	69		59				58	52	46		45			59	
	CI lower bound (%)	48	58		48				48	40	36		35			47	
Overall HIP Participation^c																	
Participated in one HIP		%	44	41		49			44	26	24		30			34	
(First-year results: Plan to do)		n	167	250		294			361	251	343		344			274	
		SE	3.9	3.1		2.9			2.6	2.8	2.3		2.5			2.9	
		CI upper bound (%)	52	47		55			49	32	29		35			40	
		CI lower bound (%)	37	35		43			38	21	20		25			29	
Participated in two or more HIPs		%	12	9		11			11	54	53		53			56	
(First-year results: Plan to do)		n	167	250		294			361	251	343		344			274	
		SE	2.5	1.8		1.9			1.6	3.2	2.7		2.7			3.0	
		CI upper bound (%)	16	13		15			14	60	59		58			62	
		CI lower bound (%)	7	6		8			8	48	48		47			50	

Notes: n = Number of respondents; SE = Standard error of the proportion ($\sqrt{[p * (1 - p)] / (n - 1)}$) where p is the proportion; upper and lower bounds represent the 95% confidence interval ($p \pm 1.96 * SE$).

a. Results are the percentage who had done the activity.

b. First-year results are the percentage who planned to do the activity; Senior results are the percentage who had done the activity.

c. First-year results are limited to participation in a Learning Community, Service-Learning, and Research with Faculty; senior results include all six HIPs.